

Welcome and thank you

Hello everyone and thank you for coming. Also a big thanks to Karen for getting the Hall all sorted (I'll say more about the CC later) and to our ever-reliable braaimeesters at the back – Ollie and Craig

Thanks to Committee

This leads me directly to those who have served on the Committee this year (and who I am very pleased to say, will be available to stay on next year), thank you all for the hard work you all put in, always willing to get things done with an absolute minimum of fuss!

Run through slide and thank everyone personally.



Committee

- John Parker – Chairman
- Patrick Wright - Vice Chairman...
- Craig Botha – Rapid Response +
- Karen MacIntire – Membership, Radio Admin, NCC
- Rob Mousley – Communications and Incidents
- Erik Meijer– ADT Liaison
- Tessa Oliver - Chapman's Peak Volunteer Fire Unit
- Sue Montgomery – CPF Liaison
- Lynn Hogan – Community Connectors
- Geoff Young – Treasurer
- Jeanette Beukes – Secretary

Review of the year since last AGM

This year has been one of marked contrast in terms of our local crime situation, with the start of our year marked by an absolute spree of incidents which has been followed by a period of unprecedented quiet, yet this too not only seems to have come to an end, but is also acutely juxtaposed on recent violent crimes not far from home, most recently with the tragic murder of Wesley Sweetnam. Thus we are more convinced than ever of how important it is to keep evolving and developing what we do. In this respect I would suggest that there are three aspects of what we are trying to do that are key to any chance of success in what is an increasingly challenging environment. Sustainability, growth and innovation. In terms of sustainability need to operate in a way that is as manageable as possible, within the time constraints of our lives, within the financial constraints of what we feel we can afford to spend on our security, and strive to find a balance between these that maximises our chances of being successful in the long run. Of course key to this is our growth, both within our community and as community. The more people within this community that actively participate in what we are trying to do, the more effective any initiative becomes, although this itself is also a function of how we **act** as a community, from whether we can get through meetings without animosity or boredom to how we treat one another as neighbours and as volunteers, how we behave on Social Media and ultimately to how we make decisions we can all buy into. Finally, if we are to keep ahead of the ever evolving criminal threat, we have to keep

getting better at what we do and finding new ways to improve our awareness of what is going on in our neighbourhood, our ability to communicate that to one another, and our capacity to respond to any threat as quickly as possible.

Incidents

In terms of incident we recorded a total of 23 in the area, which is one of our quieter years, although not as good as last year or 2018, which had a total of 20 incidents, but it was exactly around this time last year that we experienced a surge in burglaries in particular, with an further four incidents to bring the total for November last year to 8, little let-up in December with four incidents and a further surge in January. We responded to this by utilising the funds that had accrued in our account, to bring in a Tactical Response Unit from Fidelity Security Services as well as by activating our own volunteers for joint operations and we also began to piece together a picture of the suspect and a possible modus operandi involving a female suspect who would investigate potential targets. Things came to a head when a suspect was spotted by the Tactical Response Team and although the suspect was not caught the resultant near miss seemed to put an end to these incidents and there followed a dramatic reduction in crime with a few sporadic incidents and then a record crime free period before the two most recent break ins and two thefts from vehicles.

Other things worth noting in the crime stats is that all, except the incidents involving motor vehicles, took place in the early hours of the morning. We have also noted some association with increased traffic in the area, such as when there has some kind of work taking place on a property or in the road. This is not to infer that those involved in the work are guilty, as in the case of the series of burglaries earlier in the year, it appeared that work activity was being used by others as a cover for entering properties.

In terms of location, the avenues were the predominant target in the housebreakings and it would seem that the culprits were entering via the boundary with the wetland/dunes and then moving from property to property. The other notable area exposed in a similar way is of course the Katzenellenbogen/Avondrust Mews areas and then we see also the Common and Farm Village with car break-ins.

In terms of types of crime, the Burglaries are obviously highest, and then theft from property, which is counted separately and is defined as taking place when property is removed without any actual sign of a break-in, and thus may point to lapses in security to which we may all be prone.

Beach

With regard to the Beach, you will recall that after the serious crime spree the previous summer, which had been brought to a halt after the deployment of the Fidelity Response Teams, followed by SANParks placing a properly equipped Visitor Safety Ranger in the area. We had expressed some concerns last Summer as the VSR (VSR) seemed to be spending less time in the area and we did become aware of an incidents of indecent exposure and another near-incident involving an armed suspect and in recent months we have noted a couple of incidents near the parking lot as well as a possible close shave down near the wreck. For the moment it does seem as though SANParks has been responding more effectively but we will need to continue to monitor this and advise visitors on

Cameras

Thank you to Ollie who has continued to manage our camera systems after leaving the Committee. We have recently replaced the cameras on Chappies with the new camera with pleasing results whilst the rest of the LPR system continues to receive maintenance and improvements.

We have made slow progress on developing a broader camera monitoring system and this has now become a two-pronged initiative with the installation of three of the large thermal cameras we were donated with another planned for the Docke's farm boundary, which we will have to beam to a location in the Dascro area, with that process of arranging that still under way. The second prong will involve the use of privately installed CCTV networks where we are hoping to add additional street-facing cameras with plans to develop this further in the New Year.

We are however, particularly excited about what our potential new service provider has to offer in this respect, as a key element of their strategy in an area involves the use of extensive camera systems for monitoring.

K9

Thanks Ollie, for continuing to coordinate this too! It has been relatively quiet aside from one deployment in March which happily resulted in the quick recovery of a missing person.

Radios

We currently have on record a total of 194 Radio users in our area. I put that way because not everyone is good about letting us know when they leave the valley, whilst we suspect there are more than one or two who may recall once placing a radio in the back of a drawer somewhere. Nevertheless it is good to we do have this potential capability, if an emergency arises and it has also been pleasing to note the increase in radio checks and the growing realisation that we can all act as "radio monitors" checking in for one another, rather than waiting for a designated Radio Controller to respond. We would particularly like to thank Simone Barnes and Emma Buckland for taking the lead in establishing this as the new norm! On the note of Radio Controllers, we are a bit thin on the ground in this respect, so if you feel confident to speak on the radio are located somewhere with reasonable reception for a base station, please don't hesitate to come forward!

Response Teams

Since the activations at the start of the year, it has been pretty quiet for the Response Teams. Thank you for being there and being ready to come out at short notice, it has been good that everyone has had the opportunity for some down-time!

Social Media and Comms

At last year's AGM we had felt it necessary to make a call for better discipline on Social Media in terms of keeping messages relevant and to a minimum after implementing a "yellow card" system on some of the Whatsapp groups I am pleased to report that this is now greatly improved, to all of our benefit. I must however make mention of certain, unaffiliated, so called "security groups" where such discipline is not at all in evidence and call on anyone who may be involved to consider more deeply their potential negative impact. Recently the careless broadcast of less-than-accurate information on such a group, resulted in those who **are actually willing to give of their precious time** for the safety of others, having it wasted on a wild-goose chase in the Noordhoek Wetlands as a result of the misinterpretation of something that had taken place in Clovelly! We are perhaps all still learning to develop a more mature approach to social media but when the safety of one another

is at risk, we need to take extra care to ONLY CONVEY INFORMATION THAT IS ACCURATE, RELEVANT, CONCISE AND CLEAR. Please play your part in keeping us all in line!

Security Provider

As you will recall, we noted last year that, although we had a very good relationship with their Patrol Officers, we had been experiencing a number of difficulties with ADT at the Management level, particularly with regard to the monitoring of patrol activities, the way facilities at the NCC were looked after and a number of problems with their accounting, including disparities in what was being paid for the same service by different members in the area and the way increases were implemented. This had taken place after we had faced calls at a number of previous AGM's to look alternative options for a service provider, to which we had consistently responded that this was something we would be willing to consider if any member (or group of members) was prepared to do the groundwork in finding and investigating the suitability of alternative providers. At the time of the last AGM, no-one had come forward with any suggestions, after and we put it to a vote, an overwhelming majority of those present supported a motion that the Committee continue to try to improve our relationship with ADT rather than going out ourselves in search of another provider. Erik and I then met with the Area Manager for ADT and were assured that all our concerns would be addressed. Although there was some improvement in how the NCC facilities are looked after and there does now seem to be some attempt providing pricing parity, there was no improvement in patrol monitoring, even after we suggested that we should modify the expectations in the agreement! By Late March, we again became aware of complaints being circulated on Social Media, which I acknowledged in a newsletter, which then led to a demand for an apology from the ADT manager involved, which really was a red light for me as it seemed to suggest a total lack of comprehension of what from our side were quite serious problems. Whilst I would reiterate how we value our relationship with individual patrol officers from ADT, this would seem to be more a function of our own doing than a result of any formal relationship with the company and I must admit that this incident really raised my reservations how much power we actually held in negotiating what at the time, seemed to be the only player in the market.

I was thus pleasantly surprised, when I was approached by Jon Lijnes, a founding member of CPNW who was also instrumental in putting together the original agreement with ADT, to consider an alternative option for a dedicated security provider. Led by Jon, we have thus had a good look at a company called Deep Blue Security, who have made a formal proposal to enter into a partnership with us as a dedicated security provider and later in the meeting I will be presenting details of their proposal as well as of the work we have done in terms of evaluating them as a potential partner, so that we can collectively decide on how to proceed from here.

In the meantime we have been informed about a 6% annual price increase from ADT, although there has been some confusion about this due to some incorrect messaging, as well as because, to their credit, they are now trying to make sure we are all paying the same amount! So Erik has asked me to just state clearly what the current rates and increases should be, and to urge anyone to raise any disparities you may notice, with their area managers or through our committee.

In terms of my report, that just leaves updates on the Connector Groups, the Volunteer Fire Unit and the NCC, which will each be done by the coordinators of those areas. First up is Lynne Hogan who coordinates the connectors:

Connector Groups

VFU

NCC

TO DO SLIDES:

- **Rates for ADT (Erik)**
- **Camera Pic from Ollie**
- **Security Company discussion**