

The Residents of Chapmans Peak - Noordhoek

19 December 2019

Dear Resident

TRANSFER OF SECURITY SERVICE TO DEEP BLUE

As you have been informed, the Chapmans Peak Neighbourhood Watch (**CPNW**) have elected Deep Blue Security as the preferred dedicated security service provider in your area. The following steps are required to ensure uninterrupted security services;

- ❖ Complete the attached Deep Blue customer agreement.
- ❖ Return the completed agreement to sales@deepbluesecurity.co.za.
- ❖ Send your current security service provider the mandatory 1 month notice of cancellation of service before 31 January 2020.
- ❖ The Deep Blue armed response and other contracted security services will commence in Noordhoek on 01 February 2020.
- ❖ The Deep Blue technical team will start installation and link over of alarm radios from 01 February 2020.
- ❖ Deep Blue's first billing for services (debit orders/EFT's) will only commence on 01 March 2020.
- ❖ There will be no billing for customers who have paid their current armed response services in advance. Deep Blue will only commence billing on the date on which your pre-paid service expires. (Please provide a statement of account)
- ❖ We would be happy to provide assistance in completing the forms and answering any questions you may have. Please contact Lisa Mellon on 084 632 4114 for any assistance.

With Kind Regards

Martin Botha